

UCNSB to Temporarily Switch Water Treatment from Chloramines to Chlorine

For Immediate release: September 24, 2008

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Utilities Commission, City of New Smyrna Beach Public Information Manager

To continue our commitment to high water quality and to adhere to industry best practice standards, UCNSB will temporarily modify our disinfection process used to treat our drinking water.

Beginning Oct. 1 for a six-week period, we will use chlorine instead of a chloramine residual in our treatment process. This process will allow us to maintain high water quality in all service areas and to continue to meet water quality requirements for all regulatory agencies.

During this treatment period, the water will continue to be of the highest quality and safe to drink. However, with a change in the disinfectant, some customers may notice a slight change in the smell or taste of the water. If you are especially sensitive to the taste or smell of chlorine, keep an open container of drinking water in your refrigerator for a few hours to allow the chlorine to dissipate.

Customers on dialysis are advised to contact their physician to obtain the appropriate steps to accommodate the change in water treatment. Customers who have fish tanks or aquatic species are advised to contact a professional aquarist to avoid any problems associated with chlorine.

This process is expected to be completed by Nov. 15, at which time we will resume using chloramines. If you have any questions regarding the change, please contact our Senior Chemist Curt McKenzie at 386-424-3184.

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