



PARDON OUR DUST

As part of our ongoing Customer Service software upgrade, we are now in the process of adding new features to provide you better information about your utility services.

You've probably noticed the new format of your utility statement - that is just one of the many changes we're making. We have had many inquiries about the new bill, and other aspects of the conversion, in the past month. If you've had a longer than normal wait to speak with us, thank you for your patience.

Here's a sneak preview of some exciting new features we will soon be able to offer as a result of this software upgrade:

E-Access

With this new account access website, you will be able to view and update your account, make service requests, sign up for paperless statements, pay your bill, and more. Keep checking www.ucnsb.org for updates. ➤



New UCNSB Website

Speaking of the UCNSB website, coming November 2009 we are excited to present the launch of our new website. This modern site showcases the beauty of our city and presents everything you need to quickly access right on our homepage.



Pay By Credit Card at the UC

With the launch of the new E-Access site, there will be a kiosk set up in the UC lobby where you can pay your utility bill using a Visa or MasterCard debit or credit card.

Thank you again for your patience as we complete our software conversion so we can bring you these exciting new features. We will post updates on the UC website, www.ucnsb.org, as each feature becomes available.



"Connecting you with the quality of a New Smyrna Beach life."