

Severe Weather Terms:

Tropical Depression- Tropical mass of thunderstorms with a cyclonic wind circulation and winds near the surface between 23 mph and 39 mph.

Tropical Storm- An organized low pressure system in the tropics with wind speeds between 38 and 74 mph.

Hurricane- A severe tropical cyclone with sustained winds over 74 mph (64 knots). Normally applied to such storms in the Atlantic Basin and the Pacific Ocean east of the International Date Line.

Hurricane Warning- Warning issued when sustained winds of 74 mph (64 knots) or more are expected within 24 hours. This implies a dangerous storm surge.

Watch- Forecast issued well in advance to alert the public of the possibility of a particular weather related hazard (e.g. tornado watch, flash flood watch). The occurrence, location and timing may still be uncertain.

Evacuation Order: issued by local government officials. Once issued, an evacuation order is mandatory under law in the state of Florida. If you live in a manufactured/mobile home or an area ordered to evacuate, gather suggested disaster supplies and leave immediately. If you live in a safe area, secure your home and be prepared to stay. You may be ordered to evacuate before a hurricane watch/warning is issued.

2010 Hurricane Names

Alex	Hermine	Otto
Bonnie	Igor	Paula
Colin	Julia	Richard
Danielle	Karl	Shary
Earl	Lisa	Tomas
Fiona	Matthew	Virginie
Gaston	Nicole	Walter

Hurricane Resources

Volusia County Emergency Management:

386.423.3395

www.volusia.org/emergency

Florida Emergency Management:

www.floridadisaster.org

National Weather Service:

www.weather.gov

National Hurricane Center:

www.nhc.noaa.gov

New Smyrna Beach Citizen

Info Hotline:

During a hurricane or major storm event, the City will staff and operate a Citizen information Center to provide residents with emergency information and answer storm-related questions. The Citizen Information Hotline is operated 24 hours a day during a disaster and can be reached by calling 386.424.2113 or 386.424.2114.

Radio:

Residents are encouraged to monitor all local radio stations for county-wide information. Radio stations may include **WSBB 1230 AM and 1640 AM, WNDB 1150 AM, 93.1 FM, 95.7 FM and 103.3 FM.**

Television:

Many television stations will likely have coverage of local storm events. TV stations may include **PBS 15 and Bright House Channel 199.**



2010 HURRICANE PREPARATION GUIDE

Customer Service: 386-427-1361

After Hours Electric Outage Line:

386-427-1366

After Hours Water

Resources Outage Line:

386-427-1368

Main Office: 200 Canal Street

New Smyrna Beach

Florida 32168

www.ucnsb.org

Electric Safety During & After a Storm

- If your power goes out, call the UC outage reporting system at (386) 427-1366. In emergency events, this is an automatic response system that gives known outages at the time. If we have your correct phone number on file, your name and address will appear on our screen and we can see where the problem is. Prepare now by calling Customer Service at (386) 427-1361 to make sure the UC has your correct phone number. During a widespread outage, such as a hurricane, there is no need to leave a message. If all your neighbors have power restored and you do not, yours may be an isolated outage. In this event, please do call and leave a message on our outage reporting system.
- Immediately unplug appliances that will go on automatically when the power is restored. Turn off appliances such as washers, dryers, computers, and TVs. Once power is restored, turn appliances back on one at a time.
- Leave one light, alarm clock or ceiling fan in the "ON" position so you can tell when the power has been restored.
- Be careful when using candles, matches, propane stoves or any other flammable material for lighting or cooking. Use battery-powered flashlights and lanterns, rather than candles, gas lanterns or torches.
- Notify the UC via the outage reporting number, (386) 427-1366, as soon as possible that lines are down or damaged. Do not attempt to move or repair power lines.
- Do not drive through standing water if downed power lines are in the water. If a power line falls across your vehicle while driving, continue to drive away from the line. Do not get out of your vehicle until you are clear of the line.

Citizen Information HOTLINES:
 New Smyrna Beach: 386.424.2113 or 386.424.2114
 Volusia County: 1.866.345.0345
 Volusia County Emergency Management: 386.423.3395
 Florida Emergency Information Line: 1.800.342.3557

SAFFIR-SIMPSON SCALE
 Tropical Storm: winds 39-73 mph: Ex. Fay, 2008
 Hurricanes
 Category 1: winds 74-95 mph: Ex. Hanna, 2008
 Category 2: winds 96-110 mph: Ex. Francis, 2004
 Category 3: winds 111-130 mph: Ex. Katrina, 2005
 Category 4: winds 131-155 mph: Ex. Charley, 2004
 Category 5: winds over 155 mph: Ex. Andrew, 1992

Important Numbers & Websites

For all Emergencies, call 911

Police Non-Emergency: .. 386.424.2000
 Fire & Hazard planning: 386.424.2162
 Sheriff:..... 386.423.3352
 Utilities Commission: 386.427.361
 Emergency Electric: 386.427.366
 Emergency Water/
 Wastewater:..... 386.427.368
 NSB Public Works:..... 386.424.2205
 Vol. Cty. Public Works: .. 386.943.7889
 UCNSB: www.ucnsb.org
 New Smyrna Bch: www.cityofnsb.com
 Volusia County:..... www.volusia.org

Shelter Information:

The following is information about shelters in southern Volusia County. For a complete list of shelters, please visit www.volusia.org.

PET SHELTERS: People and their pets are permitted only at the Volusia County Fairgrounds and at all PF-designated shelters. Pet owners must bring proof of pet vaccination, food, and water for their pet. All animals must be in crates. Transportation to the shelter is provided at regular Votran bus stops as long as animals are crated.

PEOPLE WITH SPECIAL NEEDS (PSN): All persons with special needs who would require assistance during evacuation and sheltering because of physical, mental, cognitive impairment, or sensory disabilities can register their needs through the Volusia County Division of Emergency Management. Call 386.423.3395 for more information or you can pick up a copy of the application from the UC's main office, 200 Canal Street.

PSNs should be accompanied by a caregiver, if this type of assistance is normally needed, and must bring all needed supplies. PSN shelters are not for people who need 24-hour dedicated care, a hospital bed, ventilator, other complex care, or isolation patients.

SNS shelters are pet-friendly. Contact Volusia County Animal Services at 386.423.3369 for more information.

During an emergency, not all shelters will open at once. To find out which shelters are available, tune in to the local news media or call the toll-free Volusia County Citizen Information Hotline at 1.866.345.0345 (only during a disaster). Telecommunications device for the deaf (TDD): 386.248.1792.

PORT ORANGE
 Atlantic High School (SNS, PF),
 1250 Reed Canal Road
 Creekside Middle School (SNS,
 PF) 6801 Airport Road
 Cypress Creek Elementary, 6100
 S. Williamson Blvd.
 Horizon Elementary School, 4751
 Hidden Lakes Drive
 Sweetwater Elementary School,
 5800 Victoria Gardens Blvd.

NEW SMYRNA BEACH
 New Smyrna Beach High
 School, 1015 10th Street.

**VOLUSIA COUNTY
 FAIRGROUNDS (PPS)**
 3150 SR 44, Deland, 1/4 mi.
 east of I-4

- SNS: Special Needs Shelters - SNS shelters assist evacuees who are elderly, physically, mentally or sensory disabled, visually or hearing impaired, or requiring oxygen.
- PF: Pet Friendly - people and pets are housed in separate locations at the shelter.
- PPS: People & Pet Shelter - people must stay with their pets at all times.

