

SEVERE WEATHER TERMS:

TROPICAL DEPRESSION- TROPICAL MASS OF THUNDERSTORMS WITH A CYCLONIC WIND CIRCULATION AND WINDS NEAR THE SURFACE BETWEEN 23 MPH AND 39 MPH.

TROPICAL STORM- AN ORGANIZED LOW PRESSURE SYSTEM IN THE TROPICS WITH WIND SPEEDS BETWEEN 38 AND 74 MPH.

HURRICANE- A SEVERE TROPICAL CYCLONE WITH SUSTAINED WINDS OVER 74 MPH (64 KNOTS). NORMALLY APPLIED TO SUCH STORMS IN THE ATLANTIC BASIN AND THE PACIFIC OCEAN EAST OF THE INTERNATIONAL DATE LINE.

HURRICANE WARNING- WARNING ISSUED WHEN SUSTAINED WINDS OF 74 MPH (64 KNOTS) OR MORE ARE EXPECTED WITHIN 24 HOURS. THIS IMPLIES A DANGEROUS STORM SURGE.

WATCH- FORECAST ISSUED WELL IN ADVANCE TO ALERT THE PUBLIC OF THE POSSIBILITY OF A PARTICULAR WEATHER RELATED HAZARD (E.G. TORNADO WATCH, FLASH FLOOD WATCH). THE OCCURRENCE, LOCATION AND TIMING MAY STILL BE UNCERTAIN.

EVACUATION ORDER: ISSUED BY LOCAL GOVERNMENT OFFICIALS. ONCE ISSUED, AN EVACUATION ORDER IS MANDATORY UNDER LAW IN THE STATE OF FLORIDA. IF YOU LIVE IN A MANUFACTURED/MOBILE HOME OR AN AREA ORDERED TO EVACUATE, GATHER SUGGESTED DISASTER SUPPLIES AND LEAVE IMMEDIATELY. IF YOU LIVE IN A SAFE AREA, SECURE YOUR HOME AND BE PREPARED TO STAY. YOU MAY BE ORDERED TO EVACUATE BEFORE A HURRICANE WATCH/WARNING IS ISSUED.

2011 HURRICANE NAMES

ARLENE	HARVEY	OPHELIA
BRET	IRENE	PHILIPPE
GINDY	JOSE	RINA
DON	KATIA	SEAN
EMILY	LEE	TAMMY
FRANKLIN	MARIA	VINCE
GERT	NATE	WHITNEY

HURRICANE RESOURCES

VOLUSIA COUNTY EMERGENCY
MANAGEMENT:
386.423.3395

WWW.VOLUSIA.ORG/EMERGENCY

FLORIDA EMERGENCY MANAGEMENT:
WWW.FLORIDADISASTER.ORG

NATIONAL WEATHER SERVICE:
WWW.WEATHER.GOV

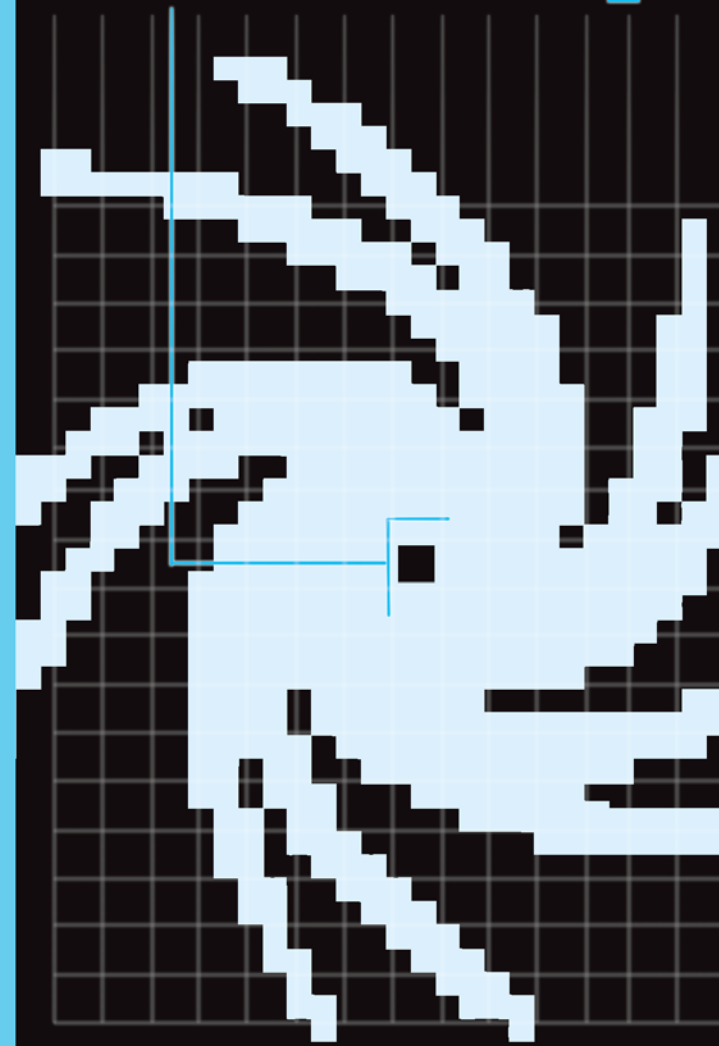
NATIONAL HURRICANE CENTER:
WWW.NHC.NOAA.GOV

NEW SMYRNA BEACH CITIZEN INFO HOTLINE:

DURING A HURRICANE OR MAJOR STORM EVENT, THE CITY WILL STAFF AND OPERATE A CITIZEN INFORMATION CENTER TO PROVIDE RESIDENTS WITH EMERGENCY INFORMATION AND ANSWER STORM-RELATED QUESTIONS. THE CITIZEN INFORMATION HOTLINE IS OPERATED 24 HOURS A DAY DURING A DISASTER AND CAN BE REACHED BY CALLING 386.424.2113 OR 386.424.2114.

RESIDENTS ARE ENCOURAGED
TO TUNE INTO LOCAL RADIO
AND TELEVISION STATIONS FOR
STORM UPDATES.

2011 HURRICANE RESOURCE GUIDE



CUSTOMER SERVICE: 386-427-1361
AFTER HOURS ELECTRIC OUTAGE LINE:
386-427-1366
AFTER HOURS WATER
RESOURCES OUTAGE LINE:
386-427-1368
MAIN OFFICE: 200 CANAL STREET
NEW SMYRNA BEACH, FLORIDA 32168
WWW.UCNSB.ORG

ELECTRIC SAFETY DURING & AFTER A STORM

- IF YOUR POWER GOES OUT, CALL THE UC OUTAGE REPORTING SYSTEM AT (386) 427-1366. IN EMERGENCY EVENTS, THIS IS AN AUTOMATIC RESPONSE SYSTEM THAT GIVES KNOWN OUTAGES AT THE TIME. IF WE HAVE YOUR CORRECT PHONE NUMBER ON FILE, YOUR NAME AND ADDRESS WILL APPEAR ON OUR SCREEN AND WE CAN SEE WHERE THE PROBLEM IS. PREPARE NOW BY CALLING CUSTOMER SERVICE AT (386) 427-1361 TO MAKE SURE THE UC HAS YOUR CORRECT PHONE NUMBER. DURING A WIDESPREAD OUTAGE, SUCH AS A HURRICANE, THERE IS NO NEED TO CALL OR LEAVE A MESSAGE. IF ALL YOUR NEIGHBORS HAVE POWER RESTORED AND YOU DO NOT, YOURS MAY BE AN ISOLATED OUTAGE. IN THIS EVENT, PLEASE DO CALL AND LEAVE A MESSAGE ON OUR OUTAGE REPORTING SYSTEM.
- IMMEDIATELY UNPLUG APPLIANCES THAT WILL GO ON AUTOMATICALLY WHEN THE POWER IS RESTORED. TURN OFF APPLIANCES SUCH AS WASHERS, DRYERS, COMPUTERS, AND TVS. ONCE POWER IS RESTORED, TURN APPLIANCES BACK ON ONE AT A TIME.
- LEAVE ONE LIGHT, ALARM CLOCK OR CEILING FAN IN THE "ON" POSITION SO YOU CAN TELL WHEN THE POWER HAS BEEN RESTORED.
- BE CAREFUL WHEN USING CANDLES, MATCHES, PROPANE STOVES OR ANY OTHER FLAMMABLE MATERIAL FOR LIGHTING OR COOKING. USE BATTERY-POWERED FLASHLIGHTS AND LANTERNS, RATHER THAN CANDLES, GAS LANTERNS OR TORCHES.
- NOTIFY THE UC VIA THE OUTAGE REPORTING NUMBER, (386) 427-1366, AS SOON AS POSSIBLE THAT LINES ARE DOWN OR DAMAGED. DO NOT ATTEMPT TO MOVE OR REPAIR POWER LINES.
- DO NOT DRIVE THROUGH STANDING WATER IF DOWNED POWER LINES ARE IN THE WATER. IF A POWER LINE FALLS ACROSS YOUR VEHICLE WHILE DRIVING, CONTINUE TO DRIVE AWAY FROM THE LINE. DO NOT GET OUT OF YOUR VEHICLE UNTIL YOU ARE CLEAR OF THE LINE.
- DO NOT CONNECT YOUR GENERATOR DIRECTLY TO YOUR HOME'S WIRING OR PLUG A GENERATOR INTO HOUSEHOLD OUTLETS. THIS CAN BE DEADLY. PLEASE SEE OUR GENERATOR SAFETY GUIDE ONLINE AT WWW.UCNSB.ORG.

CITIZEN INFORMATION HOTLINES:

NEW SMYRNA BEACH:

386.424.2113 OR

386.424.2114

VOLUSIA COUNTY:

1.866.345.0345

**VOLUSIA COUNTY EMERGENCY
MANAGEMENT: 386.423.3395**

FLORIDA EMERGENCY INFORMATION

LINE: 1.800.342.3557

SAFFIR-SIMPSON SCALE

TROPICAL STORM: WINDS 39-73 MPH:

Ex. FAY, 2008

HURRICANES

CATEGORY 1: WINDS 74-95 MPH: Ex. HANNA, 2008

CATEGORY 2: WINDS 96-110 MPH: Ex. FRANCIS, 2004

CATEGORY 3: WINDS 111-130 MPH: Ex. KATRINA, 2005

CATEGORY 4: WINDS 131-155 MPH: Ex. CHARLEY, 2004

CATEGORY 5: WINDS OVER 155 MPH: Ex. ANDREW, 1992

IMPORTANT NUMBERS & WEBSITES FOR ALL EMERGENCIES, CALL 911

POLICE NON-EMERGENCY: 386.424.2000

NSB FIRE DEPT.....386-402-8125

NSB CITY HALL.....386-424-2100

SHERIFF:.....386.423.3352

UTILITIES COMMISSION:.....386.427.1361

EMERGENCY ELECTRIC:.....386.427.1366

EMERGENCY WATER/

WASTEWATER:386.427.1368

NSB PUBLIC WORKS:386.424.2205

VOL. CTY. PUBLIC WORKS:.....386.943.7889

UCNSB:WWW.UCNSB.ORG

NEW SMYRNA BCH: WWW.CITYOFNSB.COM

VOLUSIA COUNTY: WWW.VOLUSIA.ORG

SHELTER INFORMATION:

**NEW SMYRNA BEACH
NEW SMYRNA BEACH HIGH
SCHOOL, 1015 10TH
STREET.**

**VOLUSIA COUNTY
FAIRGROUNDS (PPS)
3150 SR 44, DELAND,
1/4 MI. EAST OF I-4**

**PORT ORANGE
ATLANTIC HIGH SCHOOL
(SNS, PF), 1250 REED
CANAL ROAD**

**CREEKSIDE MIDDLE SCHOOL
(SNS, PF) 6801 AIRPORT
ROAD**

**CYPRESS CREEK
ELEMENTARY, 6100 S.
WILLIAMSON BLVD.**

**HORIZON ELEMENTARY
SCHOOL, 4751 HIDDEN
LAKES DRIVE**

**SWEETWATER ELEMENTARY
SCHOOL, 5800 VICTORIA
GARDENS BLVD.**

THE FOLLOWING IS INFORMATION ABOUT SHELTERS IN SOUTHERN VOLUSIA COUNTY. FOR A COMPLETE LIST OF SHELTERS, PLEASE VISIT WWW.VOLUSIA.ORG.

PET SHELTERS: PEOPLE AND THEIR PETS ARE PERMITTED ONLY AT THE VOLUSIA COUNTY FAIRGROUNDS AND AT ALL PF-DESIGNATED SHELTERS. PET OWNERS MUST BRING PROOF OF PET VACCINATION, FOOD, AND WATER FOR THEIR PET. ALL ANIMALS MUST BE IN CRATES. TRANSPORTATION TO THE SHELTER IS PROVIDED AT REGULAR VOTRAN BUS STOPS AS LONG AS ANIMALS ARE CRATED.

PEOPLE WITH SPECIAL NEEDS (PSN): ALL PERSONS WITH SPECIAL NEEDS WHO WOULD REQUIRE ASSISTANCE DURING EVACUATION AND SHELTERING BECAUSE OF PHYSICAL, MENTAL, COGNITIVE IMPAIRMENT, OR SENSORY DISABILITIES CAN REGISTER THEIR NEEDS THROUGH THE VOLUSIA COUNTY DIVISION OF EMERGENCY MANAGEMENT. CALL 386.423.3395 FOR MORE INFORMATION OR YOU CAN PICK UP A COPY OF THE APPLICATION FROM THE UC'S MAIN OFFICE, 200 CANAL STREET.

PSNs SHOULD BE ACCOMPANIED BY A CAREGIVER, IF THIS TYPE OF ASSISTANCE IS NORMALLY NEEDED, AND MUST BRING ALL NEEDED SUPPLIES. PSN SHELTERS ARE NOT FOR PEOPLE WHO NEED 24-HOUR DEDICATED CARE, A HOSPITAL BED, VENTILATOR, OTHER COMPLEX CARE, OR ISOLATION PATIENTS.

SNS SHELTERS ARE PET-FRIENDLY. CONTACT VOLUSIA COUNTY ANIMAL SERVICES AT 386.423.3369 FOR MORE INFORMATION.

DURING AN EMERGENCY, NOT ALL SHELTERS WILL OPEN AT ONCE. TO FIND OUT WHICH SHELTERS ARE AVAILABLE, TUNE IN TO THE LOCAL NEWS MEDIA OR CALL THE TOLL-FREE VOLUSIA COUNTY CITIZEN INFORMATION HOTLINE AT 1.866.345.0345 (ONLY DURING A DISASTER). TELECOMMUNICATIONS DEVICE FOR THE DEAF (TDD): 386.248.1792.

- **SNS: SPECIAL NEEDS SHELTERS - SNS SHELTERS ASSIST EVACUEES WHO ARE ELDERLY, PHYSICALLY, MENTALLY OR SENSORY DISABLED, VISUALLY OR HEARING IMPAIRED, OR REQUIRING OXYGEN.**
- **PF: PET FRIENDLY - PEOPLE AND PETS ARE HOUSED IN SEPARATE LOCATIONS AT THE SHELTER.**
- **PPS: PEOPLE & PET SHELTER - PEOPLE MUST STAY WITH THEIR PETS AT ALL TIMES.**