

How Did We Do?

To help us track and improve our service, we want to hear from you! Our "How Did We Do?" survey is available three ways for your convenience:

UC LOBBY

At each cashier and customer service representative's desk, you will find copies of the survey for you to fill out and then place in the Customer Comment box.

ONLINE

When you visit www.ucnsb.org, you can print out the survey by clicking on the *Contact Us* tab on the left column of the site. Once completed, you can mail, fax, or bring the survey to the UC.

DOOR HANGER

Whenever one of our electric, water, or meter field technicians visits your home for a service call, you will receive a door hanger indicating the service performed. On that door hanger is a postage-paid postcard for you to fill out and mail back.

Thank you for your participation!



*Connecting you with
the quality of a New
Smyrna Beach life.*